



Launch of the New Bonnier Books UK Royalty Portal

Frequently Asked Questions

Why are you introducing an online Royalty Portal?

The new Royalty Portal provides a secure and convenient way to view, download, and print your royalty statements online.

Will you still be posting physical statements?

We will no longer be distributing physical statements by post. We believe the new online Royalty Portal will provide a more efficient experience for managing your royalty information and supports sustainability efforts by eliminating paper usage.

Will you still be emailing statements?

We will no longer be sending statements by email. The statements will be available to view, download and print on the new online Royalty Portal.

Are other publishers using online royalty portals?

Yes. A number of leading publishers already use online royalty portals, including Penguin Random House UK, Macmillan UK & US, Bloomsbury, Walker, Princeton University Press, and Capstone.

Will my royalty payments change?

No. Your royalty payments will continue to be made to your bank account at the same time of year as they are currently.

How will I know when my statement is available?

When your first statement is ready, you will receive an email from the Bonnier Books Royalty Portal inviting you to register. Registration is only required the first time you access the portal. Once registered, you can log in at any time to view your available statements.

I am an agent representing authors with different statement periods. How will this work?

You will receive an invitation to register when the first of your authors' statements



becomes available. After that, you will receive email notifications whenever additional statements are published to the Royalty Portal for the authors you represent.

Who will have access to the Royalty Portal?

Everyone who receives a royalty statement will be provided with login details for the Bonnier Books Royalty Portal, provided we have a valid email address for them.

Agents representing multiple authors will use a single login to access statements for all the authors they represent.

I am an agent and represent several authors. How do I access all of their statements?

You can access statements for all the authors you represent through your assigned Payee account.

Can I access the Royalty Portal on my phone or tablet?

Yes. The portal is accessible on mobile phones and tablets, although it is best viewed on a desktop computer for the optimum user experience.

Is my data secure?

Yes. Your data is protected using robust encryption, and access is restricted to authorised users only. The portal is designed to safeguard your information against data breaches and complies with internationally recognised security standards, including ISO standards and GDPR requirements. We also recommend enabling Multi-Factor Authentication (MFA) for added security. Instructions for setting up MFA are available within the portal.

Will I be able to access royalty statements for previous periods?

For the moment, the Royalty Portal will only contain statements issued from the date your first statement becomes available through the portal. Statements issued before that date will not be uploaded. However, all statements issued after the start date will remain available to access within the Portal moving forward.

What should I do if I have a Royalty Portal-related question which is not covered in this list?

If you have any questions, please email royaltyportal@bonnierbooks.com